4129 6734 IT Support Specialist | Helpdesk employee, telephone (mwd) Our client is an owner-managed family business that has been successful in the market for over 20 years. Especially in the last 8 years it can show continuous growth. There is an open corporate culture, the individual employee has a high priority. In addition to good further training opportunities, there is the possibility of working partially from the home office and also membership in a fitness club.  
  
IT Support Specialist | Helpdesk staff, telephone & email support, remote maintenance | in-house  
Varied task in customer support and in supporting internal IT tasks  
  
Your tasks:  
  
- As an IT support specialist / helpdesk employee, you analyze, document and process customer inquiries and customer problems  
- You plan installations and updates of software solutions and carry them out via remote maintenance  
- You will support project managers in customer projects and work on internal IT projects  
- You test new releases or bug fixes and contribute to the creation of the documentation  
  
Your profile:  
  
- Successfully completed IT training (e.g. as an IT specialist)  
- First experience in user support for a software product  
- Good knowledge of databases, especially in the connection and maintenance of relational database systems (e.g. MS SQL Server, Oracle)  
- Good analytical and problem solving skills  
- Good knowledge of German in speaking and writing  
  
Have we piqued your interest?  
  
...then apply here right away or send us your complete application documents by e-mail, stating the reference number 17201, your salary expectations (gross annual target salary) and, if applicable, willingness to travel and relocate.  
  
We fulfill your desire for discretion with the utmost care. Your data will never be released by us without your explicit consent for each individual case. Service technician - IT None 2023-03-07 15:59:01.260000